

Potential Lead Exposure Risk Notice FAQ

1. Why am I getting this notice?

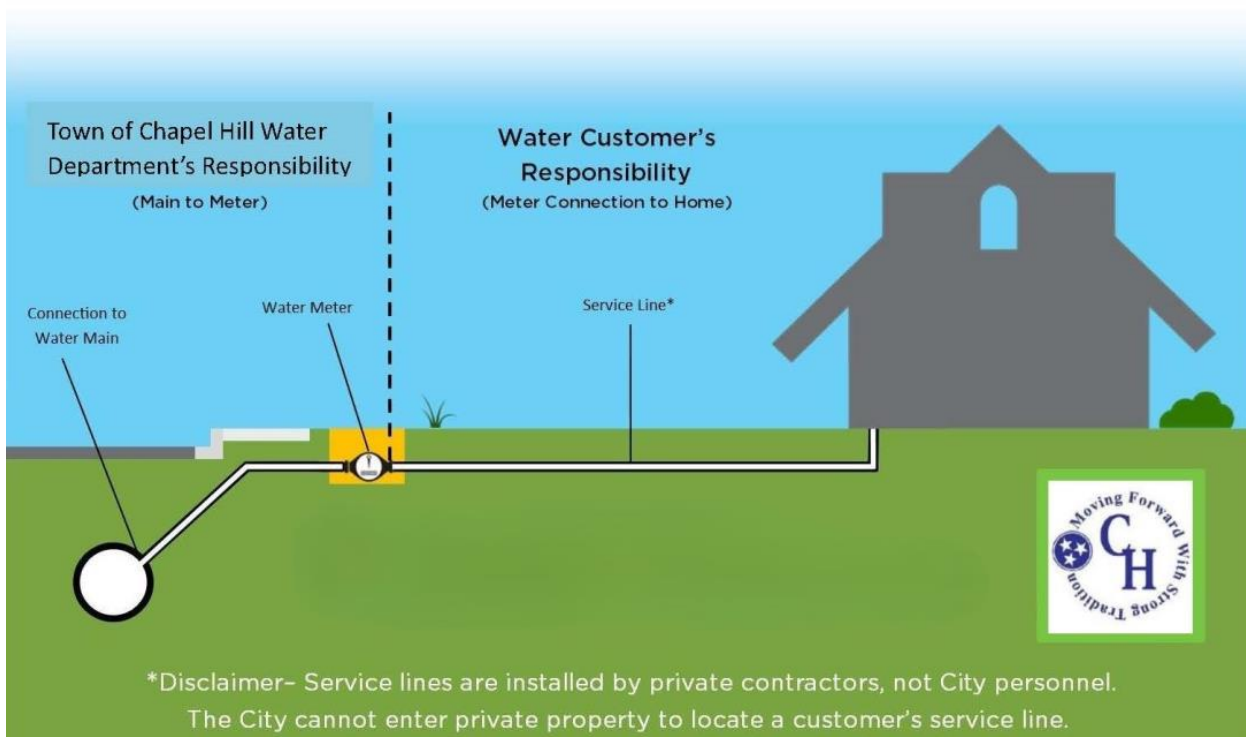
We do not maintain information regarding the materials used in individual service lines. Receiving this notice does not mean there is lead in your service line; however, we do not know for certain the materials used in your service line. We mailed out surveys requesting information on your service line. It is possible that the survey wasn't returned, the survey was returned incomplete or your house was built before 1988 when the "Lead Ban" took effect. This notice is part of a new requirement by the Environmental Protection Agency and the State of Tennessee Environment and Conservation as included in the Lead Service Awareness Program. It is the goal of the Town of Chapel Hill, TDEC and EPA to have NO lead in any service line within the next ten (10) years.

2. Is my water safe to drink?

YES! As part of the safe water drinking act, there are many tests done routinely. There is also an annual report that is available to the public. You can view the latest Consumer Confidence Report on our website at <https://www.townofchapelhilltn.gov/ccr.pdf> or contact Town Hall for more information.

3. Why can't you just look at my service line and tell what it is made of?

Service lines are buried, run under and inside your home. We cannot enter private property due to liability constraints. Our responsibility ends with the outlet of the water meter.



4. What do I need to do if my service line has possible lead exposure?

- Locate and inspect your service line. Contact Town Hall to report your findings, and we will make note on our records.
- Request to be a testing site for the Town of Chapel Hill's routine testing. The Town is segmented into quadrants and testing takes place in a variety of locations on an alternating basis. To add your address to the listing, contact Town Hall.
- For a fee, you can arrange to have your water tested by an independent lab.
- Contact a plumber of your choice and discuss service line replacement and the cost you would incur for that service. Make sure to let us know if you replace your service line and we can update our record. The hope is for grants to become available to help replace any existing lines, but at this time there are none available. We strive to stay up-to-date with the most current information and make you, our customer, aware of any updates or grant opportunities.